



## RETURNS POLICY

Thank you for shopping at Dior.com. If for any reason you are not pleased with your purchase, Dior will gladly refund any unopened or gently used items within 30 days of purchase through our website. Please note, all personalized and/or engraved items are final sale and non-refundable. Dior.com purchases cannot be exchanged or returned in-store. If you would like to return an item, simply complete the Return Form below and place it inside the return package. Peel off the Return Label and adhere it to the top of the original shipping label. Please return the item(s) in its original product packaging. Returned packages must be returned prepaid, to the address on the return label. Dior.com is unable to refund shipping charges. Please allow 7-10 business days of processing time. You will receive a confirmation email once we receive your package and process your return. Dior reserves the right to deny returns for items that do not meet the return policy requirements.

If you require further assistance, please call Customer Service at 1-877-903-4671.

### RETURN FORM

Order Number: \_\_\_\_\_ Email Address: \_\_\_\_\_  
Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Street Address: \_\_\_\_\_ City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

RETURNED MERCHANDISE			
Quantity	Item Number	Item Description	Reason Code

REASON CODES
1. Shade
2. Scent
3. Texture
4. Sensitivity to ingredient(s)
5. Incorrect product purchased
6. Incorrect product shipped
7. Damaged
8. Arrived too late
9. Other

Sender's Address:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Dior.com Returns Processing  
283 Prospect Plains Rd, Suite 1-A  
Cranbury, NJ 08512